



[Telelink](#) provides 24/7 answering and employee safety monitoring services.

While many offices have shifted to working remotely, Telelink is helping them eliminate any impact to customer communications by answering all incoming calls, triaging urgent vs. non-urgent, dispatching to on-call personnel, and relaying messages to appropriate teams and individuals.

Physical distancing requirements also mean some organizations now have a single employee alone in an office or onsite that requires monitoring. Telelink has call-in, smartphone app and man-down devices options to protect these employees, all backed by a 24/7 monitoring team.

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